

Mr Shrivastav  
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20<sup>th</sup> February 2009

Dear Mr Shrivastav,

It is with delight that I can announce that Biotechnologies Inc has been awarded the European Quality Award by the Europe Business Assembly.

Following our research and the submission of your documentation; our committee noted an excellent trading history, strong exports, a dynamic business model and a high level of customer focus.

Over all, it was decided that Biotechnologies Inc, through quality delivery were excellent ambassadors for India and deserving of recognition.

I look forward to meeting you at the EBA award ceremony in Oxford, UK where you will be officially presented with the European Quality Award by EBA Director General Mr John Netting and President of the International Club of Leaders, Mr Paul Briggs.

I wish you every success with your business in the meantime.

With kind regards,

*William Baird*  
Director

